



Costs and deposit information

Please read the following information in full, before signing, and dating and emailing back to us via heart.team@dwr.co.uk

The cost of open heart surgery at DWR is £14,000 for a UK admission and £15,000 for an international admission.

This is a fixed fee which includes costs from admittance to the hospital on the day of surgery (or night before), until discharge from the hospital. If in the unfortunate event a setback occurs during your pet's hospital stay, this will cost not you anything in addition.

The vast majority of this cost is spent in the surgery itself, and therefore in the unlikely event that your pet does not make it through surgery, or? the first night then cost will come to £10,000.

To secure your place on the waiting list a deposit of £2,000 is required. This is payable within two weeks of you confirming you place with us. This deposit is refundable if your pet were to sadly die before admittance for surgery, or if you cancel the surgery prior to 30 days before your scheduled surgical date.

The week before surgery a further deposit of £8,000 is payable. The remainder (£4,000/£5,000), is not payable until your pet is discharged from the hospital after surgery.

The above does not necessarily apply if you are covered in full or in part by pet insurance. If this is the case our finance team will discuss this with you separately.

Please note that this package fee does not include visits to us or your local cardiologists for check-ups after surgery. It also does not include costs incurred if your pet requires hospitalisation with us prior to admittance for surgery e.g. if she/her were to deteriorate on the journey over (which is uncommon). If this was to occur, we would give you an estimate of likely costs, this is usually in the reason of £500-1000 but it is rare.

Ways to pay

You can either call to pay by speaking to a member of our Finance Department on +44(0)1638 572012 between the hours of 8am-4pm GMT.

Or via bank transfer, by BACS at Linnaeus Veterinary Ltd T/a Dick White Referrals Account Number: 21184760 Sort Code: 30 –80– 12. For further details please email Finance@dwr.co.uk

If you choose this payment method, please email us on heart.team@dwr.co.uk once the transfer has been made and put your pet's name and your last name as the payment reference.

For any questions related to paying please call the above number to speak to a member of our Finance Team. For any other questions please email us on heart.team@dwr.co.uk.

Declaration

I understand that Dick White Referrals is a business unit of Linnaeus Veterinary Limited (Company no: 10790375), with a registered address at Friars Gate, 1011 Stratford Road, Shirley, West Midlands, B90 4BN, United Kingdom ("Linnaeus"). Linnaeus and any company within the Linnaeus group of companies, which includes: Linnaeus; any subsidiary or holding company from time to time of Linnaeus; and any subsidiary from time to time of a holding company of Linnaeus is a part of MARS Petcare ("Group Companies").

I understand that Linnaeus is committed to providing the highest standards of care to animals and contributing knowledge and expertise to the veterinary community to help improve animal health and welfare.

By signing below I confirm that I understand and accept all the points above, that I have had the opportunity to ask any questions I may have and that these have been answered.

NB: You will need to complete the DWR standard consent form also.

Signature:

Printed name:

Date: